

SENTINEL INSTACHECK®

Secure Application Overview

The Sentinel InstaCheck Application

The Sentinel InstaCheck Application provided by C365Cloud is hosted on the Amazon EC2 Cloud. The system is confined to the AWS London region; It utilises the 3 availability zones within that region and is backed up on the Microsoft Azure and Citrix Sharefile Clouds offering our clients:

- A hosted and fully managed system which does not require any additional client-based filesystems, software licenses or personnel to configure as this is included in our service.
- An individual virtualised server configuration across the EC2 resilient datacentre backbone offering 99.9% uptime availability.
- Scalable configuration for bandwidth, database, and processing power to ensure continued performance as users and the database expands.
- Additional business continuity by replicating all client data on the Local Cloud Data Store which also facilitates large and fast file transfer.
- AWS has certification for compliance with ISO/IEC 27001:2013, 27017:2015, 27018:2019, and ISO/IEC 9001:2015.

When deploying the Sentinel InstaCheck App, clients can be assured that all security and deployment considerations have been fully considered.

Data Security

The Sentinel InstaCheck App delivers the following technical solutions to ensure the highest data security:

- Password protected user accounts with brute force detection and prevention included (accounts will automatically lock if an incorrect password is entered 3 times in succession).
- All data is stored in a local database with the data held encrypted at rest.
- Data is transmitted via secure webservices to the C365 AWS servers.
- All photos are stored securely within the App.
- The App and infrastructure are penetration tested annually and by key clients.

Deploying the Sentinel InstaCheck App

Deploying the Sentinel InstaCheck App is quick and easy for customers with a range of options available.

- Android and iOS store listing.
- Mobile Device Management (MDM).
- Side loading of Android App.

Android customers can be provided with both a Business Google Play Store listing or an APK. iOS customers can either download the app from the store or an Apple Business Manager listing can be created on request.

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